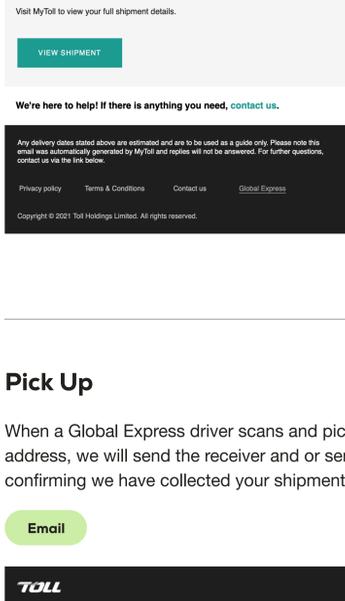


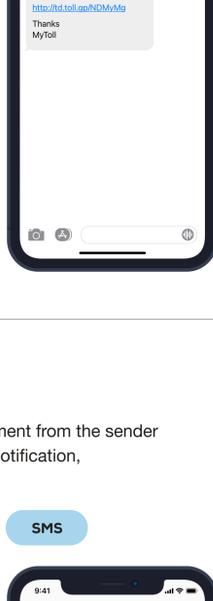
## Shipment Created

Once MyToll receives your shipment information, we will send the receiver and or sender the below notification, confirming we have received shipping information for their delivery.

### Email



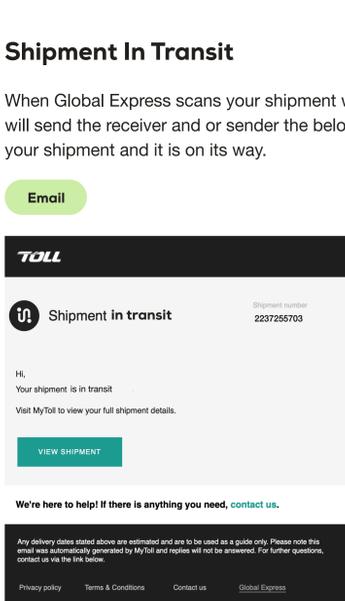
### SMS



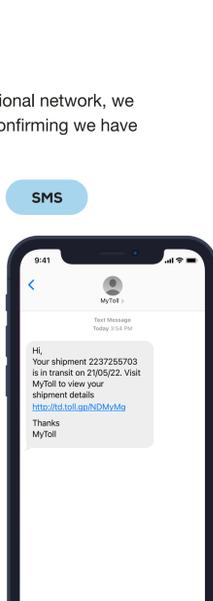
## Pick Up

When a Global Express driver scans and picks up your shipment from the sender address, we will send the receiver and or sender the below notification, confirming we have collected your shipment.

### Email



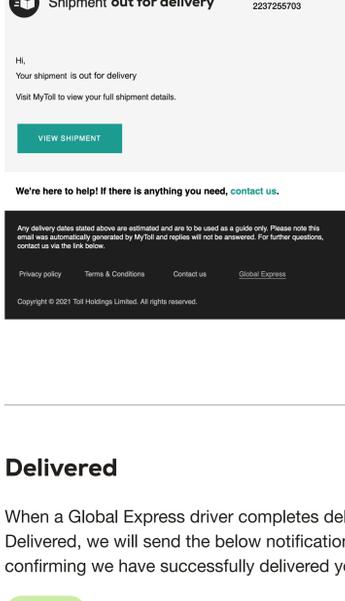
### SMS



## Shipment In Transit

When Global Express scans your shipment within the operational network, we will send the receiver and or sender the below notification, confirming we have your shipment and it is on its way.

### Email



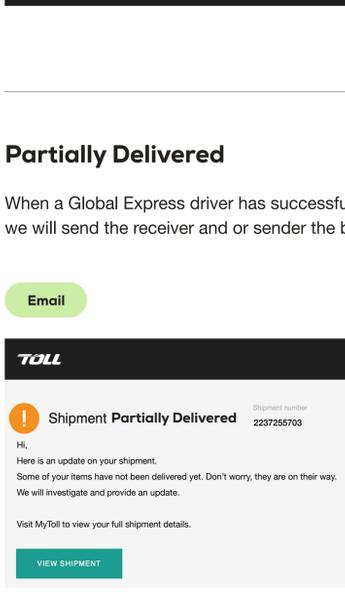
### SMS



## Out for Delivery

When a Global Express driver scans your shipment on a vehicle for delivery, we will send the below notification to the receiver and or sender, confirming we have your shipment and it is scheduled for delivery today.

### Email



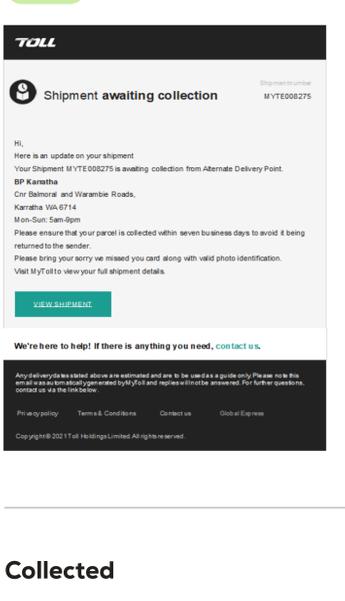
### SMS



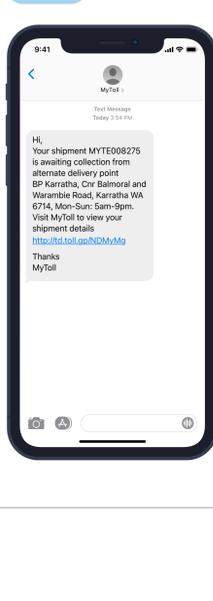
## Delivered

When a Global Express driver completes delivery and scans the shipment as Delivered, we will send the below notification to the receiver and or the sender, confirming we have successfully delivered your shipment.

### Email



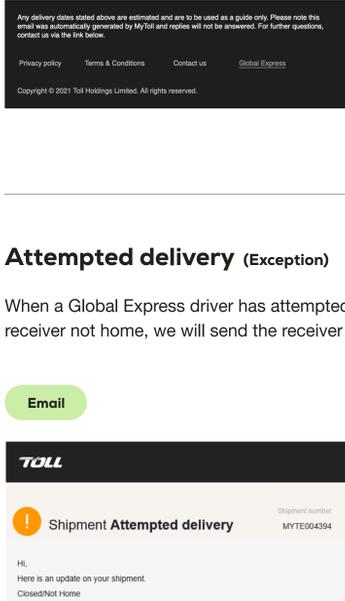
### SMS



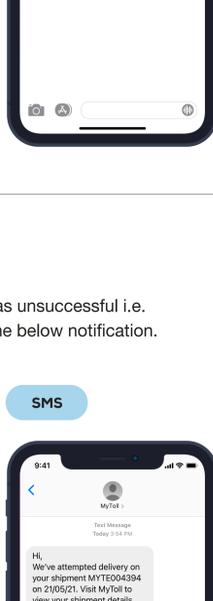
## Partially Delivered

When a Global Express driver has successfully delivered part of your shipment, we will send the receiver and or sender the below notification.

### Email



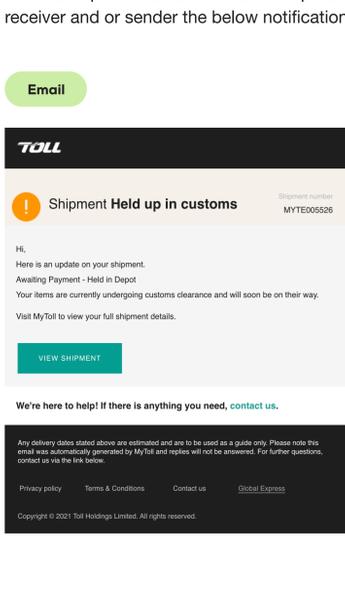
### SMS



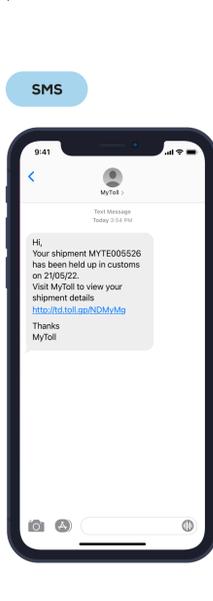
## Awaiting & Collection

When a Global Express driver has successfully delivered your shipment to an authorised collection point, we will send the receiver and or sender the below notification, your shipment is awaiting collection.

### Email



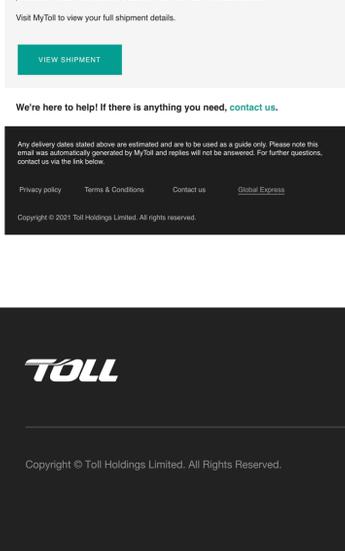
### SMS



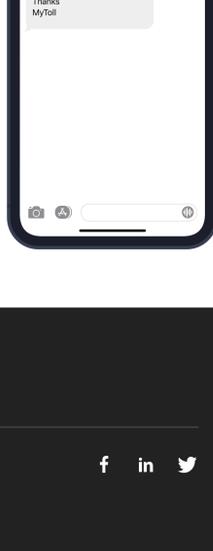
## Collected

When your shipment has been successfully collected from an authorised collection point or Toll depot, we will send the receiver and or sender the below notification.

### Email



### SMS



## Attempted delivery (Exception)

When a Global Express driver has attempted delivery and was unsuccessful i.e. receiver not home, we will send the receiver and or sender the below notification.

### Email



### SMS



## Held up in transit

When a shipment has been scanned operationally as delayed, we will send the receiver and or sender the below notification.

### Email



### SMS



## Unable to deliver

When a Global Express driver is unable to deliver a shipment i.e. unable to access premises, we will send the receiver and or sender the below notification.

### Email



### SMS

